

# User Manual

# *Oster*<sup>®</sup>

Coffeemaker  
BVSTCJ Series



# IMPORTANT SAFEGUARDS

To reduce the risk of fire, electric shock and/or injury to persons, basic safety precautions should always be followed when using electrical appliances, including the following:

1. READ ALL INSTRUCTIONS BEFORE USING THE COFFEEMAKER.
2. Do not touch the coffeemaker's hot surfaces. Use handles or knobs. Scalding may occur if the lid is removed during the brewing cycles.
3. To protect against electric shock, do not immerse the power cord, power plug or coffeemaker in water or in any other liquid.
4. Close adult supervision is necessary when this appliance is used by or near children.
5. Turn the coffeemaker OFF and unplug the power cord from the power source when the coffeemaker and clock are not in use and before cleaning. Allow the coffeemaker parts to cool before putting on or taking off parts and before cleaning the appliance.
6. Do not operate any appliance with a damaged power cord or power plug, or operate it after the appliance malfunctions, or has been damaged in any manner. Return this appliance only to the nearest Authorized Service Center for examination, repair or adjustment.
7. The use of accessory attachments other than OSTER®/MR. COFFEE® brand products may cause hazards or injuries.
8. Do not use the coffeemaker outdoors.
9. Do not let the power cord hang over edge of table or counter, or allow it to come into contact with hot surfaces.
10. Do not place this coffeemaker on or near a hot gas stove or electric burner or in a heated oven.
11. Always attach plug to appliance first (for detachable cords), then plug cord into wall outlet. To disconnect the coffeemaker, turn it OFF, then remove the power plug from the power supply.
12. Place the appliance on a hard, flat level surface to avoid interruption of airflow underneath the coffeemaker.
13. Avoid contact with any moving parts.
14. This coffeemaker is designed for household use only.
15. Do not use appliance for other than intended use.
16. Extreme caution must be used when moving an appliance containing hot oil or other liquids.

## DECANTER USE AND CARE

Follow the instructions below to reduce or eliminate the chance of breaking the glass decanter or thermal carafe:

- -This decanter is designed for use with your OSTER® coffeemaker and therefore must never be used on a range top or in any oven, including a microwave oven.
- Do not set a hot decanter on a wet or cold surface.
- Do not use a cracked decanter or a decanter having a loose or weakened handle.
- Do not clean the decanter with abrasive cleaners, steel wool pads or other abrasive materials.
- Discard the decanter immediately if it is ever boiled dry.
- Protect the decanter from sharp blows, scratches or rough handling.

**NOTE:** Scalding may occur if the lid is removed during brewing cycles.

**WARNING!** To reduce the risk of fire or electric shock, do not remove any service covers. There are no user serviceable parts inside the coffeemaker. Only authorized personnel should repair the coffeemaker.



Please read ALL of the instructions in this manual carefully before you begin to use this appliance. Proper care and maintenance will ensure a long life and a trouble-free operation for this appliance. Please save these instructions and refer to them for cleaning and care tips.

# SAVE THESE INSTRUCTIONS

## INTRODUCTION

Welcome and congratulations on the purchase of your new OSTER® Coffeemaker. Your new coffeemaker will wake up with you in the morning and provide you breaks and treats during your hectic daily activities. How you enjoy your OSTER® Coffeemaker is up to you!

## SPECIAL CORD SET INSTRUCTIONS

1. A short power supply cord is provided to reduce the hazards resulting from a person or pet becoming entangled in, or tripping over, a longer cord.
2. An extension cord may be purchased and used if care is exercised in its use.
3. If an extension cord is used, the marked electrical rating of the extension cord must be at least 10 amps and 120 volts. The resulting extended cord must be arranged so that it will not drape over a countertop or tabletop where it can be pulled on by children or tripped over accidentally.
4. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

You can customize the length of the power cord so that it is the exact length you desire. To increase the length of the power cord: grasp the power cord (not the power plug) and gently lift it out of the slot, then pull it away from the coffeemaker. To decrease the length of the power cord: grasp the power cord (not the power plug), lift it out of the slot and gently feed it into the coffeemaker. Lock the cord in the slot when finished.

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# PARTS DIAGRAM



1. Brew Basket Lid
2. Shower Head Cover
3. Water Reservoir
4. Water Window
5. Pause 'n Serve
6. Warmer Plate  
(not on thermal models)
7. Decanter
8. Removable Filter Basket
9. Pour Through Reservoir Lid

## Control Panel

- a. Clock Display / Fresh Brew™ Timer Display
- b. Clock Display / Fresh Brew™ Timer Display Button
- c. Clean Cycle Indicator
- d. Delay Brew Indicator
- e. Brew Now Indicator
- f. Select Button
- g. Brew Strength Indicators (Regular/Strong)
- h. Brew Strength Button
- i. Set Delay Button
- j. Hour Button
- k. Minute Button



## Coffeemaker Extras (not included with all models)



Water Filtration System



Mr. Coffee® Brand Permanent Filter

## COFFEEMAKER FEATURES AND BENEFITS

Your new OSTER® coffeemaker has the following features:

- **Brewing Capacity**
  - 12 Cups – glass decanter series
  - 10 Cups – thermal carafe series
- **Removable Filter Basket** – The filter basket lifts out for fast and easy cleaning and filling.
- **Pause 'n Serve** – Can't wait for the coffee to finish brewing? The Pause 'n Serve feature allows you up to 30 seconds to pour a cup of coffee while the coffeemaker is still brewing. Carefully remove the decanter and the Pause 'n Serve feature will be automatically activated, temporarily stopping the flow of coffee into the decanter.
- **Water Window** – Shows amount of water in the reservoir for accurate filling.
- **Non-Stick Warmer Plate** – (not on thermal models) This feature allows you to keep your coffee hot after brewing. The non-stick attribute prevents the decanter from sticking to the surface of the warming plate.
- **Brew Strength Selector** – Adjusts the brewing time to create a more full-flavoured coffee.
- **Water Filtration System** – Great tasting coffee begins with great water! Improves the taste of your coffee by removing 97% of the chlorine from the water you use for brewing.
- **Cord Storage** – Safely stores excess cord to keep your countertop neat.
- **Two-Hour Auto Shut-Off** – Keeps your coffee hot for two hours, then automatically shuts off. (Thermal models shut off immediately after brewing cycle is completed.)
- **Programmable Controls:**
  - **Clock** – The clock serves as a handy kitchen clock and allows you to set the Delay Brew feature and functions as the FRESH BREW™ TIMER feature.
  - **Fresh Brew™ Timer feature** – Lets you know how long your coffee has been waiting for you.
  - **Delay Brew** – Would you like to wake up to a fresh pot of coffee? The timer allows you to preset when you would like the coffeemaker to automatically begin brewing your coffee, up to 24 hours in advance.
  - **Special Cleaning Cycle** – Enables you to easily maintain and clean mineral deposits from your coffeemaker.

**NOTE:** If you have selected any of the operating functions, the coffeemaker will act upon the last operation selected if the power is restored within 10 seconds after a power outage.

## CLEAN YOUR COFFEEMAKER BEFORE USING THE FIRST TIME

Make sure your first cup of coffee is as good as can be by cleaning your OSTER® Coffeemaker before its first use. Just follow these simple steps:

1. Wash the decanter, decanter lid and the filter basket in a mixture of mild detergent and water. Rinse each thoroughly (please refer to the **Parts Diagram** on page 5).
2. Replace all the parts and close the lid. Then, run a brew cycle with water only, without adding coffee and coffee filter.
3. When brewing is complete, turn your coffeemaker off, discard the water in the decanter and rinse the decanter, decanter lid, and filter basket.

Your coffeemaker is now ready to use. Enjoy it!





## SETTING THE CLOCK AND DELAY BREW TIME

### To Set the Clock:

1. Plug the power cord into a standard electrical outlet. The clock will flash on the control panel to indicate that the time has not been set yet.
2. Press and hold the HOUR and MINUTE buttons until you reach the current time. The AM or PM indicator will light at the left of the display (Figures 1 and 2).

The clock is now set!

**NOTE:** Pressing any button before setting the clock will cause the clock to start keeping time from 12:00 a.m. You must set the clock if you want to use the Delay Brew feature.

### To Set the Delay Brew Time:

While the display is in the clock mode, simply press the SET DELAY button (Figure 3) and, while the DELAY BREW yellow light is flashing, set the brew time by pressing the HOUR and MINUTE buttons (Figure 4). The AM or PM indicator is at the left of the clock display.

Within a few seconds the display will change to the current time.

The Delay Brew Time is now set!

**NOTE:** To activate the DELAY BREW cycle, see the **Brewing Coffee Later** section.

To check the programmed time, push the SET DELAY button. The display will show the time you have programmed the coffee to brew. If you press the SET DELAY button again or wait a few seconds, the display will switch back.



FIGURE 1



FIGURE 2



FIGURE 3



FIGURE 4

# PREPARING FOR USE

## Selecting and Measuring Ground Coffee


For best results, use a level tablespoon for ground coffee measurement. Make sure you use medium grind coffee for a perfect brew.

### A. Suggested Coffee Measurement Chart

To Brew	Ground Coffee
12 Cups	9 tbsp.
10 Cups	7.5 tbsp.
8 Cups	6.5 tbsp.
6 Cups	4.5 tbsp.
4 Cups	3 tbsp.
1 level tablespoon (tbsp) = 5 gr./0.17 oz. 1 cup = 5 fl. oz. of brewed coffee Use more or less coffee to suit your taste.	

## B. Water Filtration System

Congratulations! You are the owner of a MR. COFFEE® water filtration system. This carbon-based water filter improves the taste of your coffee by removing up to 97% of the chlorine from the water you may use to brew your coffee.

First, look for the MR. COFFEE® Filtration Friendly symbol  on the bottom of your filter basket. If you do not see this symbol, please call 1-800-672-6333.

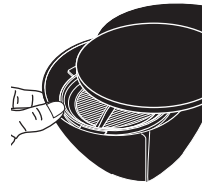
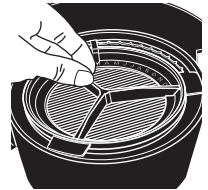
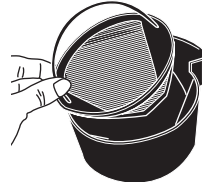
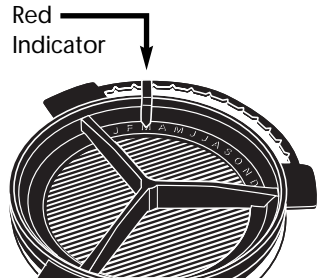
To use the water filtration system in your OSTER® Coffeemaker, please follow these steps:

1. Align the red indicator on the frame to the letter that corresponds with the month that you are using the disk for the first time. This serves to remind you to change the disk every month (approx. 30 brewing cycles).

**NOTE:** For optimum results, use the water filtration system with a permanent filter.

2. Rinse the water filter in fresh water before first use.
3. Follow **Adding Water and Coffee** instructions.
4. When you are done brewing your coffee, rinse the water filter with fresh water. Do not put your water filter in the dishwasher.

To replace the water filter disks, twist the gray disk cover from your water filtration system. Remove the used disk. Insert the new disk into the frame and twist the cover back into place.



Frame



Filter Disk



Disk Cover



### C. Adding Water and Ground Coffee

1. Open the brew basket lid. For your convenience, you can lift out the removable filter basket.
2. Place a 10-12 cup paper basket-style filter or a permanent filter into the removable filter basket (Figure 5).

**NOTE:** If using paper filters, it is important that the sides of the filter fit flush against the side of the filter basket. If filter collapse occurs, dampen the filter before placing in the filter basket and adding ground coffee and water.



**FIGURE 5**

3. Add the desired amount of coffee and gently shake to level the coffee. See the **Suggested Coffee Measurement Chart**.
4. After following instructions in the **Water Filtration System**, place the MR. COFFEE® water filter in the basket, making sure that the side marked "this side up" faces you and that the water filter is level.
5. Be sure the removable filter basket is properly centered and all the way down in the brew basket and close the lid.
6. Fill the decanter with cold, fresh water to the desired capacity (1 cup equals 5 ounces) For easy and accurate filling, the water markings on the glass decanter and on the dual water windows show the amount of water needed to make the corresponding desired number of cups. Do not fill past the "12 cup MAX line" or water will flow out of the overflow hole in the back of the coffeemaker.

The amount of coffee brewed will always be slightly less than the amount of water poured in the water reservoir. This is due to the minimum absorption of water by the coffee grounds.

7. Lift the pour through reservoir lid and pour the water into the water reservoir. Close the lid and place the empty decanter onto the warmer plate.

**NOTE:** Make sure the decanter is fully placed on the warming plate or the water and the grounds will overflow from the filter basket. An overflow may cause personal injury or damage to property.



**CAUTION!** To reduce the risk of damaging the decanter and/or the risk of personal injury, do not add cold water to the decanter if the decanter is already hot. Allow the decanter to cool before using.

## BREWING COFFEE NOW

1. After completing the steps in the **Adding Water and Coffee** section and with the glass decanter and the filter basket securely in place, turn the coffeemaker on by pressing the SELECT button once. The BREW NOW green light will turn on to signal that the coffeemaker is on and brewing (Figure 6).
2. To enjoy a more full flavoured cup of coffee, press the Brew Strength button once. The STRONG Brew Strength red light will turn on. The coffeemaker will remain in the Brew Strength you have selected until you change it back to regular strength by pressing the Brew Strength button or until you unplug the machine (Figure 7).
3. After the used coffee grounds have cooled, carefully remove the filter basket and discard them.

**NOTE:** The shower head cover is hot after brewing. Always allow the coffeemaker to cool down before cleaning.



FIGURE 6



FIGURE 7

4. Prior to making a second pot of coffee, turn the coffeemaker off. This will reset the FRESH BREW™ TIMER feature. To turn the coffeemaker off, press the SELECT button until all lights turn off.
5. Make sure the decanter is empty before starting to brew coffee.
6. Be sure to turn your coffeemaker off when no longer using it.

**NOTE:** Scalding may occur if the lid is removed during brewing cycles.

### The Fresh Brew™ Timer Feature

The FRESH BREW™ TIMER feature lets you know how long your coffee has been waiting for you. At the start of the brew cycle, the FRESH BREW™ TIMER feature will automatically be activated and the clock display will change to show the time since brewing began. Incremental segments of the FRESH BREW™ TIMER feature will start to darken as an indication of how long the coffee has been waiting for you.

Press the FRESH BREW™ TIMER button once (Figure 8) to go back to the clock function (while on the clock mode, the FRESH BREW™ TIMER feature will keep counting). The display will automatically change back to the clock after 2 hours or when the unit is turned off.

**NOTE:** The BREW NOW green light must be on for the FRESH BREW™ TIMER feature to operate. The time and delay brew time cannot be set when the fresh brew time is displayed.



**FIGURE 8**

## BREWING COFFEE LATER

1. You must first set the time for when you would like the coffeemaker to begin brewing your coffee as described in **Setting the Clock and the Delay Brew Timer** section.
2. Prepare your coffeemaker as described in **Adding Water and Ground Coffee** section.
3. To activate DELAY BREW and program your coffeemaker to brew coffee at a later time, press the SELECT button twice (Figure 9). The yellow DELAY BREW light will turn on. The coffeemaker is now set to automatically brew coffee at the pre-set later time. At this time the brew strength light will turn on. You can select the strength that you desire by pressing the BREW STRENGTH button.
4. At the pre-set time, the green BREW NOW light will turn on and the DELAY BREW yellow light will turn off, indicating the brewing has started in the selected brew strength. The FRESH BREW™ TIMER feature will start.
5. The coffeemaker warmer plate will keep your coffee hot for 2 hours and then automatically turn off. Thermal models will turn off at the end of the brew cycle.

**NOTE:** Scalding may occur if the lid is removed during brewing cycles.

**As a safety feature, your coffeemaker will NOT start again automatically the next day. If you want your coffee to brew at the same time the following day, simply add a new filter, coffee and water and set DELAY BREW, by repeating Steps 2 and 3 above.**

### To cancel DELAY BREW:

Press the SELECT button until all lights turn off (Figure 9).



**FIGURE 9**

# CLEANING AND MAINTAINING YOUR COFFEEMAKER

## Daily Cleaning

Always unplug the coffeemaker and allow to cool before cleaning.

Remove the filter basket, permanent filter (not included on all models), decanter and decanter lid and wash them in a solution of hot water and mild liquid soap.

Never use abrasive cleansers, steel wool pads or other abrasive materials. Dishwasher top rack safe parts: glass decanter and lid, filter basket and permanent filter. The water filter disk is not dishwasher safe.



**CAUTION!** Never immerse the coffeemaker itself in water, in any other liquid or place in the dishwasher.

## Regular Cleaning and Maintenance

### Decalcifying your OSTER® Coffeemaker

Minerals (calcium/limestone) found in water will leave deposits in your coffeemaker and affect its performance. It's recommended that you regularly remove these deposits using white household vinegar

1. Pour four cups (32 fluid ounces) of undiluted white household vinegar into the water reservoir.
2. Place an empty 10-12 cup basket-style paper filter or permanent filter into the filter basket and close the brew basket lid.
3. Place the empty decanter back in the unit, centered on the warmer plate.
4. Press the SELECT button until the red CLEAN indicator light turns on (Figure 10). For your convenience the cleaning cycle is automatic. The entire cycle will take 45-60 minutes to complete. During the cleaning your coffeemaker will:
  - a. Slow brew approx. 3 cups of vinegar.
  - b. Pause for 30 minutes (the CLEAN light will remain on to alert you that the process is active).
  - c. After 30 minutes, your coffeemaker will brew the remainder of the vinegar.
  - d. When complete, the CLEAN light will turn off and your coffeemaker will turn off.



FIGURE 10



5. Discard the vinegar and rinse the decanter thoroughly with clean water.
6. Fill the water reservoir with clean, fresh water.
7. Place the empty decanter back on the coffeemaker, centered on the warming plate.
8. Remove and discard the the paper filter used during the cleaning cycle. If a permanent filter was used during cleaning, remove it and rinse it thoroughly before replacing it in the filter basket.
9. Begin brewing and allow the full brew cycle to complete.
10. Repeat steps 5 through 9 one more time.

Your coffeemaker is now clean and ready to brew the next pot of delicious, hot coffee!

### Suggested Decalcifying Interval

Type of Water	Cleaning Frequency
Soft Water	Every 80 Brew Cycles
Hard Water	Every 40 Brew Cycles

or when red light is flashing (programmable models).

## Water Filtration Disk Replacement

Your water filtration disk will need to be replaced once a month (approx. 30 brew cycles). If the machine will not be in use for an extended period of time, rinse the water filter with running water and clean the coffeemaker before use.

## Cleaning the Decanter

Hard water can leave a whitish stain on the decanter, and coffee may then turn this stain brown.

To remove decanter stains:

1. Fill the decanter with a solution of equal parts water and vinegar and let the solution stand in the decanter for approximately 20 minutes.
2. Discard the solution, then wash and rinse the decanter.

Do not use harsh abrasive cleaners that may scratch the decanter, scratches may cause the decanter to break.

## TROUBLESHOOTING YOUR OSTER® COFFEEMAKER

Your OSTER® Coffeemaker has been carefully designed to give you many years of trouble-free service. In the unlikely event that your new coffeemaker does not operate satisfactorily, please review the following potential problems and try the steps recommended BEFORE you call an Authorized Sunbeam Service Center.

PROBLEM	POSSIBLE CAUSE	SOLUTION
THE "BREW NOW"/ON LIGHT DOES NOT LIGHT UP	<ul style="list-style-type: none"> <li>• The appliance is unplugged.</li> <li>• There's a power outage.</li> </ul>	<ul style="list-style-type: none"> <li>• PLUG UNIT IN.</li> <li>• WAIT FOR POWER TO BE RESTORED.</li> </ul>
THE COFFEE IS NOT BREWING	<ul style="list-style-type: none"> <li>• The appliance is unplugged.</li> <li>• There's a power outage.</li> </ul>	<ul style="list-style-type: none"> <li>• PLUG UNIT IN.</li> <li>• WAIT FOR POWER TO BE RESTORED.</li> </ul>
	<ul style="list-style-type: none"> <li>• The water reservoir is empty.</li> </ul>	<ul style="list-style-type: none"> <li>• CHECK THE WATER WINDOWS.</li> </ul>
	<ul style="list-style-type: none"> <li>• The filter basket is not properly inserted.</li> </ul>	<ul style="list-style-type: none"> <li>• INSERT FILTER BASKET CORRECTLY.</li> </ul>
	<ul style="list-style-type: none"> <li>• The decanter is not placed all the way on the warmer plate.</li> </ul>	<ul style="list-style-type: none"> <li>• PLACE DECANTER CORRECTLY ON WARMER PLATE.</li> </ul>
THE COFFEEMAKER ONLY BREWS WATER	<ul style="list-style-type: none"> <li>• There are no coffee grounds in the filter basket.</li> </ul>	<ul style="list-style-type: none"> <li>• ADD THE DESIRED AMOUNT OF COFFEE TO THE FILTER.</li> </ul>
THE COFFEEMAKER BREWS SLOWLY	<ul style="list-style-type: none"> <li>• The coffeemaker needs cleaning.</li> </ul>	<ul style="list-style-type: none"> <li>• CLEAN COFFEEMAKER AS DESCRIBED IN "CLEANING AND MAINTAINING" SECTION.</li> </ul>
THE FILTER BASKET OVERFLOWS	<ul style="list-style-type: none"> <li>• The filter basket is not properly inserted.</li> </ul>	<ul style="list-style-type: none"> <li>• INSERT FILTER BASKET CORRECTLY.</li> </ul>
	<ul style="list-style-type: none"> <li>• The decanter is not placed all the way on the warmer plate.</li> </ul>	<ul style="list-style-type: none"> <li>• PLACE DECANTER CORRECTLY ON WARMER PLATE.</li> </ul>
	<ul style="list-style-type: none"> <li>• The decanter lid is not on decanter.</li> </ul>	<ul style="list-style-type: none"> <li>• PLACE LID ON THE DECANTER.</li> </ul>
	<ul style="list-style-type: none"> <li>• Too many coffee grounds were placed in the filter.</li> </ul>	<ul style="list-style-type: none"> <li>• REMOVE FILTER DISCARD GROUNDS. IF PAPER FILTER, REPLACE. IF PERMANENT FILTER, RINSE. BEGIN BREWING PROCESS AGAIN.</li> </ul>
	<ul style="list-style-type: none"> <li>• The decanter was removed from the warmer plate for more than 30 seconds.</li> </ul>	<ul style="list-style-type: none"> <li>• TURN OFF AND UNPLUG THE UNIT. ALLOW TO COOL. WIPE UP THE SPILL. DO NOT SET HOT DECANTER BACK ON THE WET WARMER PLATE OR IT MIGHT CRACK.</li> </ul>

# TROUBLESHOOTING YOUR OSTER® COFFEEMAKER

PROBLEM	POSSIBLE CAUSE	SOLUTION
THE COFFEE IS NOT HOT	<ul style="list-style-type: none"><li>• There's a power outage.</li><li>• Auto SHUT-OFF has been activated.</li></ul>	<ul style="list-style-type: none"><li>• WAIT FOR POWER TO BE RESTORED.</li><li>• FOR BEST RESULTS, BREW A FRESH POT OF COFFEE.</li></ul>
THE COFFEE TASTES BAD	<ul style="list-style-type: none"><li>• Coffee grounds other than for an automatic drip coffeemaker were used.</li><li>• The ground coffee-to-water ratio was unbalanced.</li><li>• The coffeemaker needs cleaning.</li></ul>	<ul style="list-style-type: none"><li>• USE COFFEE GROUNDS RECOMMENDED FOR AUTOMATIC DRIP COFFEEMAKERS.</li><li>• USE CORRECT GROUND COFFEE-TO-WATER RATIO.</li><li>• CLEAN COFFEEMAKER AS DESCRIBED IN "MAINTAINING YOUR COFFEEMAKER" SECTION.</li></ul>
THE GROUNDS ARE IN THE COFFEE	<ul style="list-style-type: none"><li>• The filter is not properly seated in the basket.</li><li>• The filter collapsed.</li></ul>	<ul style="list-style-type: none"><li>• SEAT FILTER PROPERLY WITHIN THE FILTER BASKET.</li><li>• REMOVE FILTER AND REPLACE.</li></ul>

Do you still have questions? You can call us toll-free at our Consumer Service Department at **1-800-667-8623** or you can visit us at [www.oster.ca](http://www.oster.ca).

# SERVICE AND MAINTENANCE

## Replacement Parts

- Water Filtration - Replacement water filtration disks can be purchased through your local retailer, online at [www.mrcoffee.com](http://www.mrcoffee.com), or by calling 1-800 672-6333 in the U.S. or 1-800-667-8623 in Canada.
- Decanters – Visit us online at [www.oster.ca](http://www.oster.ca), or call 1-800-667-8623 in Canada or 1-800-672-6333 in the U.S. or for information on where you can find a store that carries replacement decanters.

## Repairs

If your coffeemaker requires service, do not return it to the store where you purchased it. All repairs and replacements must be made by Sunbeam Products, Inc. or an authorized Service Center. If you live in the U.S. or Canada, please call us at the following toll-free telephone numbers to find the location of the nearest authorized service center:

**Canada 1-800-667-8623**  
**U.S. 1-800-672-6333**

You may also visit our website at [www.oster.ca](http://www.oster.ca) for a list of service centers.

To assist us in serving you, please have the coffeemaker model number and date of purchase available when you call. The model number is stamped on the bottom metal plate of the coffeemaker.

We welcome your questions, comments or suggestions.

In all your communications, please include your complete name, address and telephone number and a description of the problem.

Visit our website at [www.oster.ca](http://www.oster.ca) and discover the secret to brewing the perfect cup of coffee. You will also find a rich blend of gourmet recipes, entertaining tips and the latest information on OSTER® products.



## *1 Year Limited Warranty*

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of one year from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

### **What are the limits on JCS's Liability?**

JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

### **How to Obtain Warranty Service**

#### **In the U.S.A.**

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-334-0759 and a convenient service center address will be provided to you.

#### **In Canada**

If you have any question regarding this warranty or would like to obtain warranty service, please call 1 800 1-800-667-8623 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. doing business as Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 20B Hereford Street, Brampton, Ontario L6Y 0M1. If you have any other problem or claim in connection with this product, please write to Consumer Service Department.

**PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE**



For product questions contact:  
Sunbeam Consumer Service

Canada : 1.800.667.8623  
USA : 1.800.334.0759

[www.oster.ca](http://www.oster.ca)

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